

TERMS & CONDITIONS

- "Revive Opticals LLC" maintains the <https://revieopticals.com> Website ("Site").
- United Arab Emirates is our country of domicile, and the governing law is the local law.
- Any purchase, dispute or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of UAE.
- Visa or MasterCard debit and credit cards in AED will be accepted for payment.
- The displayed price and currency at the checkout page will be the same price and currency printed on the Transaction Receipt, and the amount charged to the card will be shown in your card currency.
- We will not trade with or provide any services to OFAC and sanctioned countries.
- Customers using the website who are minors/under the age of 18 shall not register as a User of the website and shall not transact on or use the website.
- Cardholder must retain a copy of transaction records and <https://revieopticals.com> policies and rules.
- User is responsible for maintaining the confidentiality of their account.

PRIVACY POLICY

- All credit/debit card details and personally identifiable information will NOT be stored, sold, shared, rented, or leased to any third parties.
- <https://revieopticals.com> will not pass any debit/credit card details to third parties.
- <https://revieopticals.com> takes appropriate steps to ensure data privacy and security including through various hardware and software methodologies. However, <https://revieopticals.com> cannot guarantee the security of any information that is disclosed online.
- <https://revieopticals.com> is not responsible for the privacy policies of websites to which it links. If you provide any information to such third parties, different rules regarding the collection and use of your personal information may apply. You should contact these entities directly if you have any questions about their use of the information that they collect.
- The Website Policies and Terms & Conditions may be changed or updated occasionally to meet the requirements and standards. Customers are encouraged to frequently visit these sections to stay updated about changes. Modifications will be effective on the day they are posted.

COOKIE POLICY

This website uses cookies to enhance user experience. By continuing to browse the site, you agree to our use of cookies in accordance with our privacy policy.

DELIVERY POLICY

- Items are shipped through reliable courier services.
- Proof of delivery receipt signed and confirmed by the customer is required.

- Delivery fees for local and international shipments (if applicable) will be displayed at checkout. Free delivery may be offered under certain conditions.
- Estimated delivery time:
 - Local: 2–5 business days
 - International: 7–21 business days, depending on destination

PAYMENT CONFIRMATION

Once the payment is made, the confirmation notice will be sent to the client via email within 24 hours of receipt.

REFUND POLICY

Refunds will be processed under the following conditions:

- Damaged or defective items upon delivery
- Wrong item delivered
- Refund requests must be made within 7 days of delivery
- Refunds will be done only through the Original Mode of Payment and will be processed within 10 to 45 days depending on the issuing bank of the credit card.

CANCELLATION POLICY (SERVICES)

Customers can cancel their order/requested services within 24 hours. Refunds will be made back to the payment solution used initially by the customer. Please allow up to 45 days for the refund transfer to be completed.

PRICING AND DESCRIPTION

All product prices and descriptions are accurate at the time of listing. Prices are subject to change without prior notice.

RESTRICTED COUNTRIES

To comply with banking regulations, customers from the following countries cannot make purchases or payments through the website: Iran, Cuba, North Korea, Sudan, South Sudan, Ukraine, Syria, Russian Federation, Myanmar, and Yemen. Please ensure no cards from these countries/currencies are used during checkout.